

Paul T Clark

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Summary

A proven technical leader with over 20 years' experience in the I.T. industry. Prior experience includes C, Perl, and PHP coding. Additional details at <http://www.paultclark.com/>.

Experience

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|---|-------------|
| Technical Analyst III , Cox Communications, Atlanta, Ga | 2016 - 2017 |
| <ul style="list-style-type: none">Wrote documentation for a variety of services, including, but not limited to, DHCP, DNS, HTTP, POP, SMTP, Wi-Fi, and operating system commands. | |
| Senior Manager Technology , Cox Communications, Atlanta, Ga | 2014 - 2016 |
| <ul style="list-style-type: none">Key technical resource in the outsourcing projects of e-mail, Wi-Fi, and the NOC. | |
| Manager Technology , Cox Communications, Atlanta, Ga | 2005 - 2014 |
| <ul style="list-style-type: none">Authored the Incident Management process used by Cox today.20 employees promoted, 1 went on to become a director.8 employee certifications, LPIC and CCENT. | |
| Supervisor , Cox Communications, Atlanta, Ga | 2003 - 2005 |
| <ul style="list-style-type: none">Implemented a Knowledge Management System (Mediawiki on Solaris) to assist the NOC with all aspects of their responsibilities.4 employees promoted, 1 went on to become a director | |
| Network Operations Analyst , Cox Communications, Atlanta, Ga | 2001 - 2003 |
| <ul style="list-style-type: none">Monitor, troubleshoot, and resolve customer facing I.T. and Network applications for 3.2M customers. | |

Credentials

Six Sigma, Green Belt

KT Resolve

Education

Bachelor of Science, Computer Science, Georgia State University, Atlanta, Ga

Military

U.S. Army

- Honorable Discharge, Army Achievement Medal, Good Conduct Medal